Government
Digital & Data

National Digital Exchange (NDX)

Chris Nesbitt-Smith | cns.me

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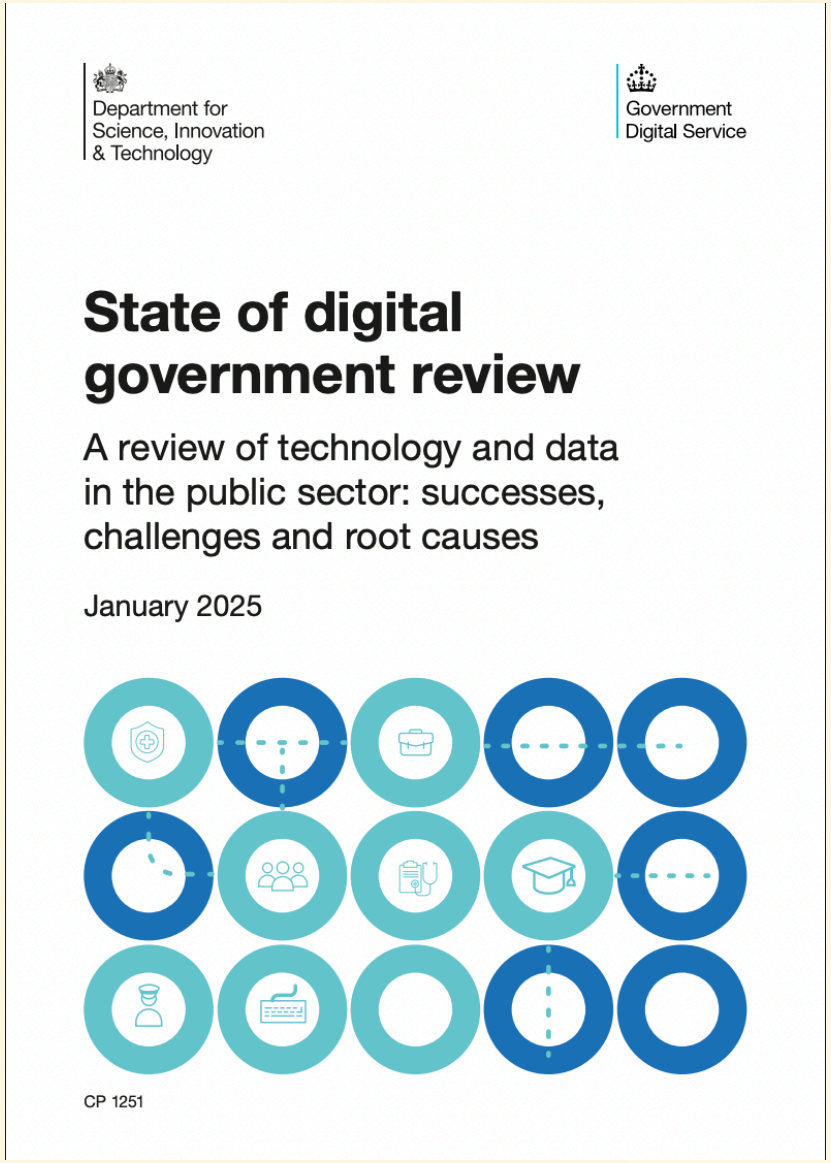
National Digital Exchange: Accelerating Modern Digital Government

23


Department for
Science, Innovation
& Technology
Government
Digital Service
State of digital government review
A review of technology and data in the public sector: successes, challenges and root causes
January 2025
CP 1251

Urgency

Ambition

Department for
Science, Innovation
& Technology
Government
Digital Service
A blueprint for modern digital government
A long-term vision for digital public services, a six-point plan for reform, and the role of the new digital centre of government
January 2025
CP 1252

Our Vision: Transformed Services

The Challenge: Siloes and Friction

The Opportunity: Shared Power

Hello
my name is

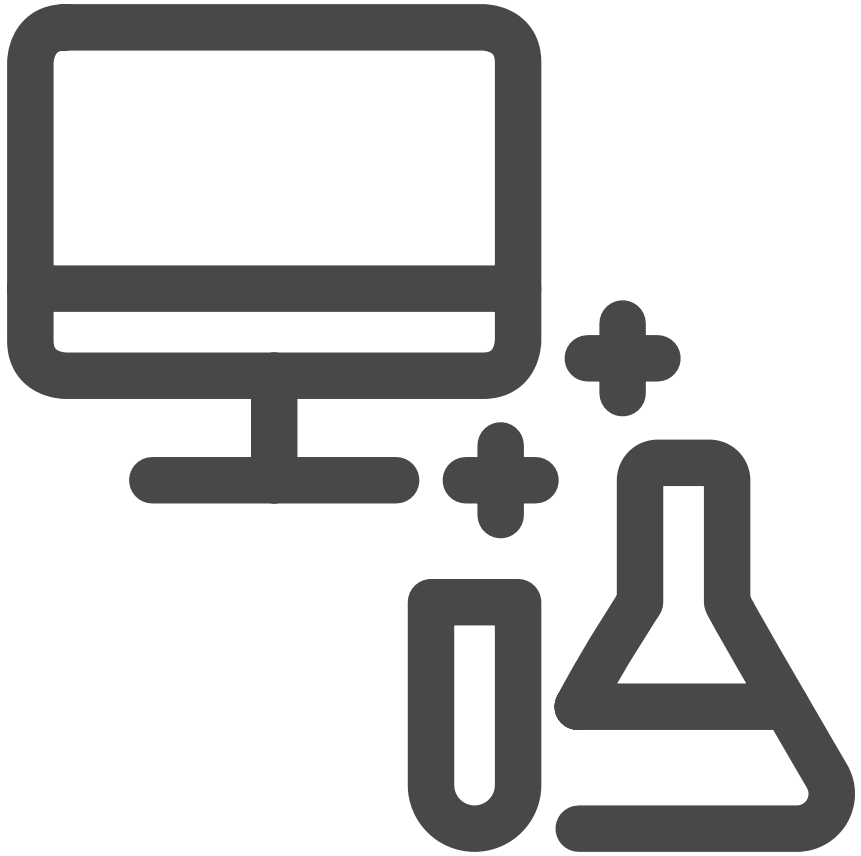
The National Digital Exchange

NATIONAL DIGITAL EXCHANGE
NATIO•PERMUTATIO•DIGITALIS

Service Standard

2. Solve a whole problem for users

Work towards creating a service that solves a whole problem for users, working with other teams and organisations where necessary.



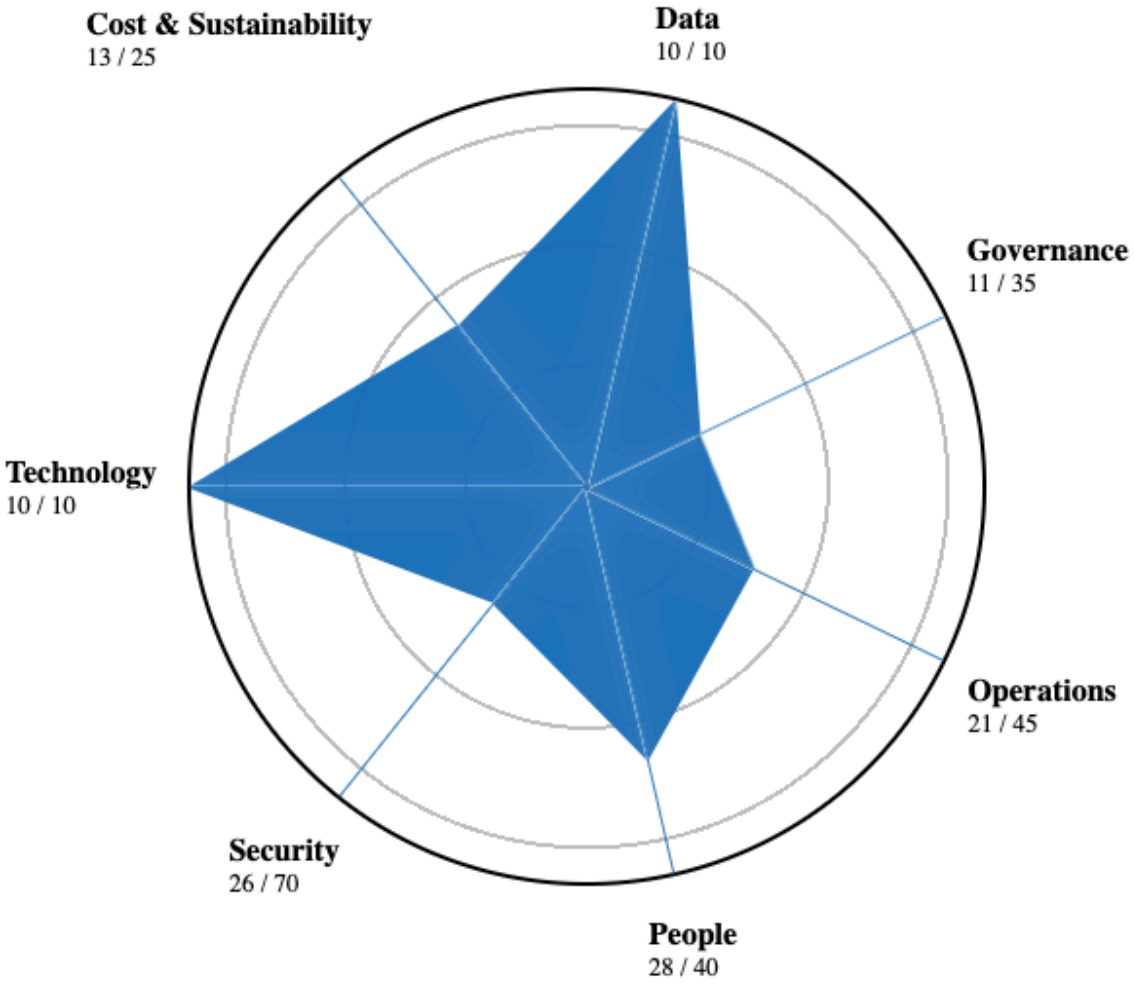
Try

Home

Assessment
— Cost & Sustainability
— Data
— Governance
— Operations
— People
— Security
— Technology

Report

Report

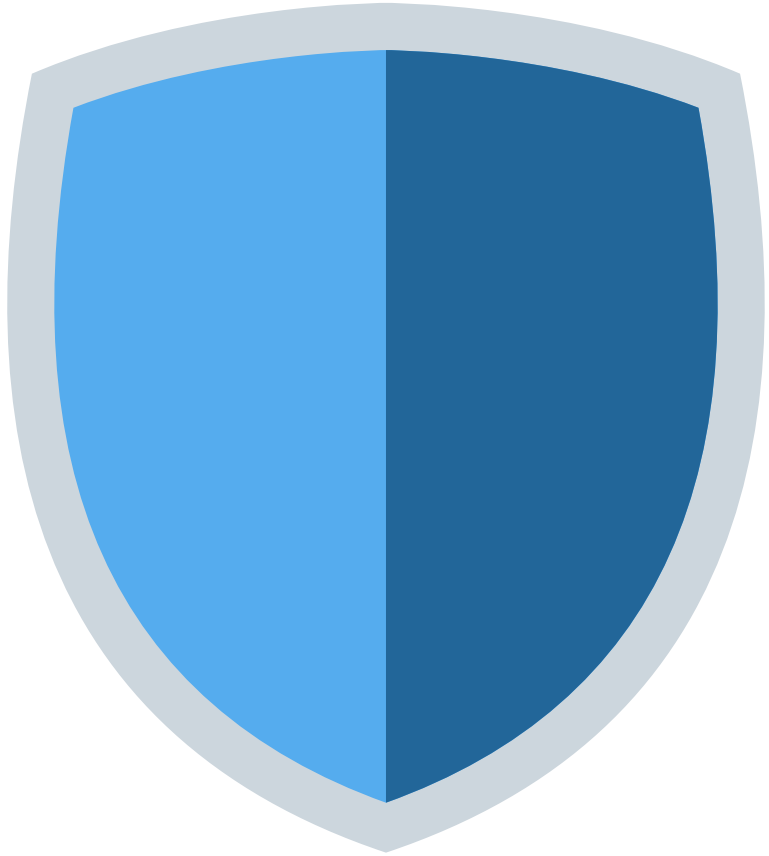


NDX

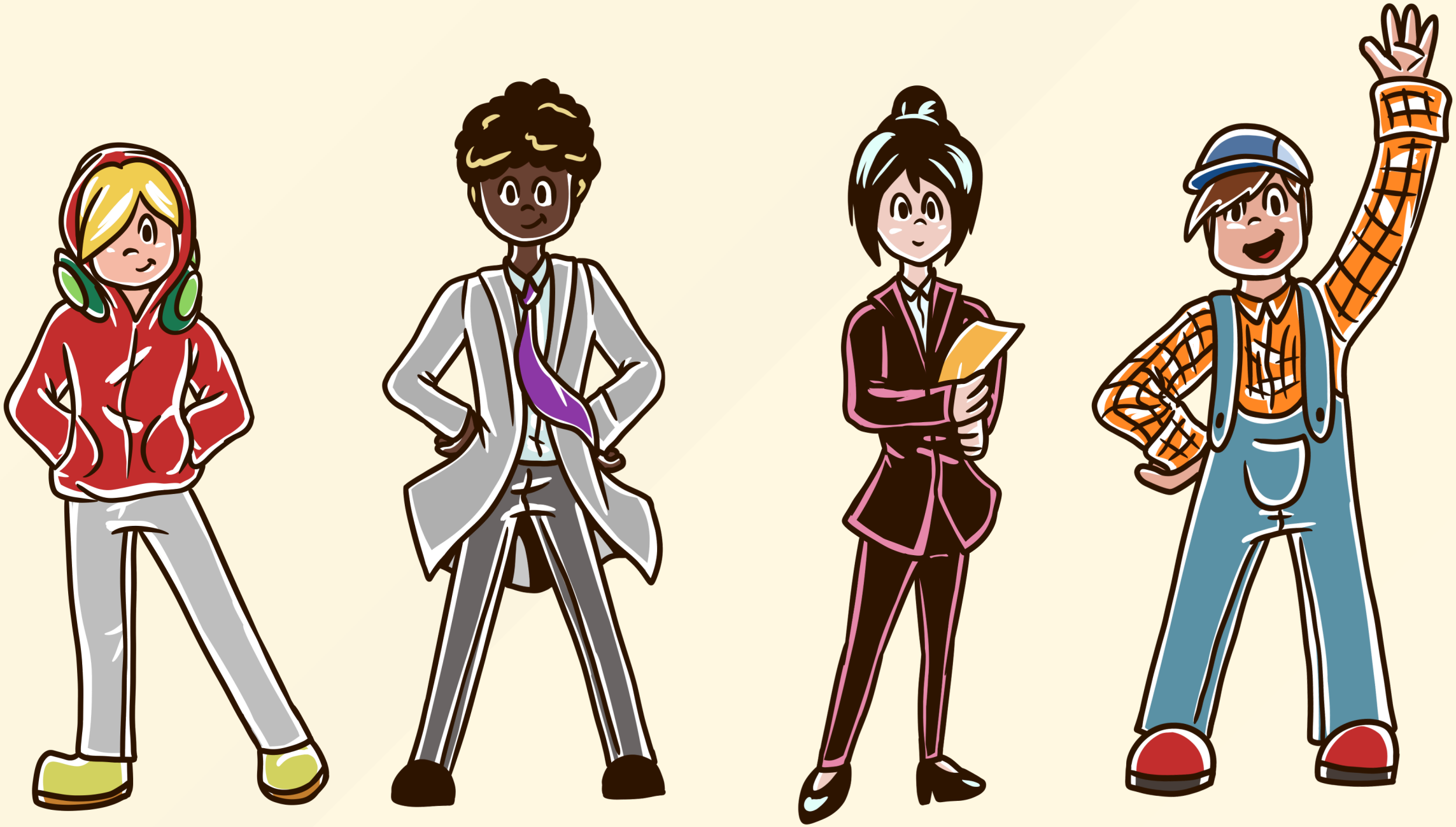
$$k = A e^{\frac{-E_\mathrm{a}}{k_\mathrm{B} T}},$$

(Arrhenius equation for activation energy)

VS

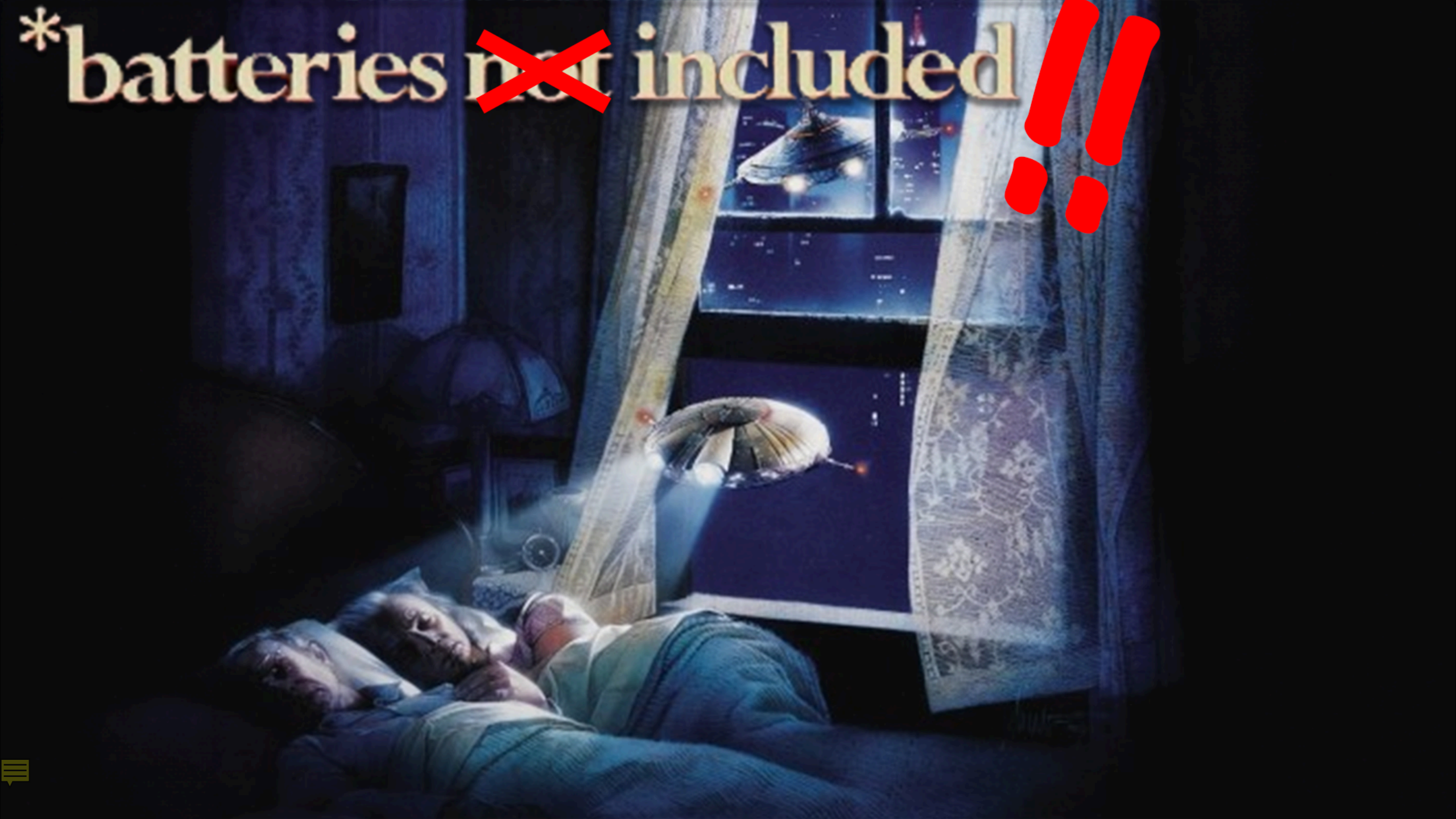


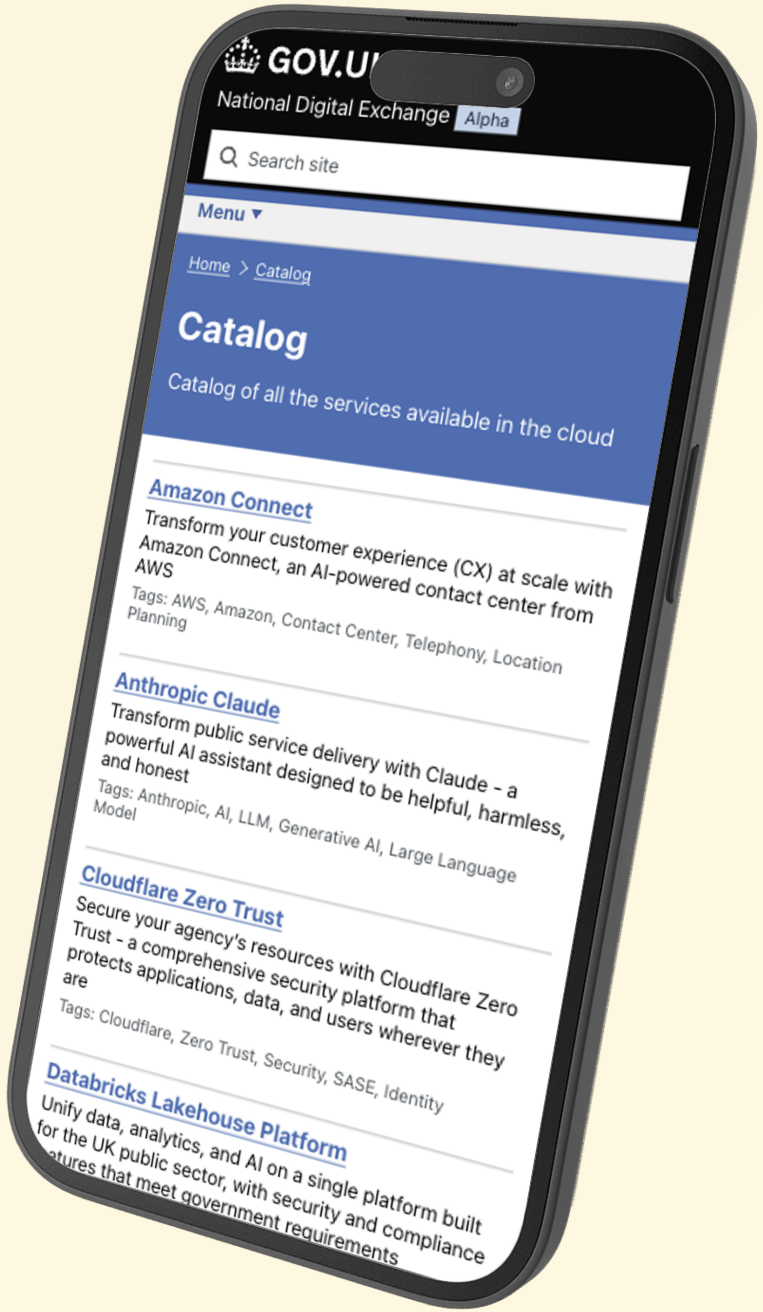
to



Try this now for 24 hours

Deploy this now


*batteries not included!!


GOV.UK
National Digital Exchange
Alpha
Search site
Menu
Home > Catalog
Catalog
Catalog of all the services available in the cloud
Amazon Connect
Transform your customer experience (CX) at scale with Amazon Connect, an AI-powered contact center from AWS
Tags: AWS, Amazon, Contact Center, Telephony, Location Planning
Anthropic Claude
Transform public service delivery with Claude - a powerful AI assistant designed to be helpful, harmless, and honest
Tags: Anthropic, AI, LLM, Generative AI, Large Language Model
Cloudflare Zero Trust
Secure your agency's resources with Cloudflare Zero Trust - a comprehensive security platform that protects applications, data, and users wherever they are
Tags: Cloudflare, Zero Trust, Security, SASE, Identity
Databricks Lakehouse Platform
Unify data, analytics, and AI on a single platform built for the UK public sector, with security and compliance
atures that meet government requirements

GOV.UK
National Digital Exchange
Alpha
Search site
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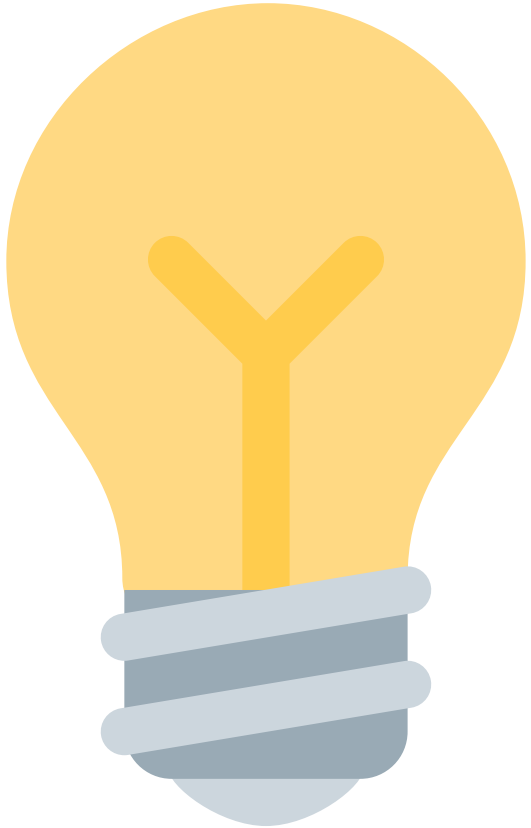
Home > Catalog
ServiceNow IT Service Management
Transform UK public sector service delivery with ServiceNow ITSM - a comprehensive platform that automates workflows, improves efficiency, and enhances both citizen and employee experiences
provider servicenow
owner private sector
access NDX OIDC
Try this now for 24 hours
Deploy this now
ServiceNow IT Service Management (ITSM) is a comprehensive platform that helps UK public sector organisations streamline and automate their IT service operations. It provides an end-to-end solution for managing incidents, problems, changes, and service requests while offering powerful self-service capabilities and analytics

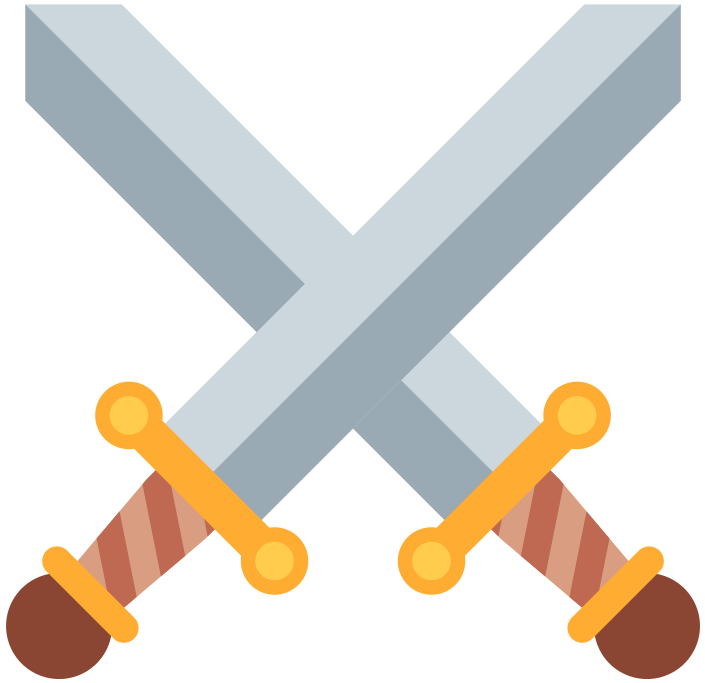


The National Data Library

A New Era for Digital Government

NDX

Join Us in This Mission



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Q&A

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